Staff Development Services

building strong businesses one employee at a time.

Joe Manager

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1/7/2006

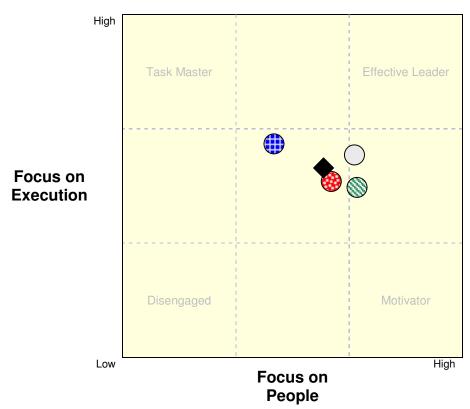


You can't understand business until you

people until you understand yourself

understand people, and you can't understand

(5 responded) (4 responded)



2-Factor Leadership Profile

Displayed above is a statistically derived overview of your leadership style based on the two primary factors of leadership. High scorers on "People" are open communicators who motivate others, set a positive example, and recognize & reward their employees. High scorers on "Execution" focus on achieving results. They hold others accountable, demand excellence, and understand the business. The most effective leaders (upper right) achieve a balance between working with people and achieving bottom-line results.

In this report...

Page 2 provides an overview of your feedback in 7 major categories. Page 3 highlights your top skills, while the fourth page highlights skills you need to develop. The fifth page shows areas where your manager disagrees with your colleagues and your blind spots. The sixth and continuing pages show written comments you received. The final Frequency Distribution provides detailed response data for each item in the survey.

Remember that any inconsistencies in your ratings mean that others see you from different angles and different value systems. Some feedback you can take literally, but some is due to colleagues who lack perspective, or who have different expectations of you. We recommend that you debrief your survey with your manager, HR rep and/or development consultant. In these meetings you should identify a short list of actionable items. Do not focus on who said what.

Refer to the SDS Development Recommendations for suggestions on how to debrief raters and develop your skills

Overall Category Scores	Image = Manager(s)(1 responded)Image = Peers(5 responded)Image = Reports(4 responded)	average score	pe
	Self Outstanding	e score	percentile
Knowledge/Strategic		3.8	48
Manager(s)		4.1	77
Peers		4.1	76
Reports		3	2
Self		4	na
Character		3.8	41
Manager(s)		3.9	46
Peers		3.9	53
Reports		3.6	24
Self		4	na
Interpersonal		3.8	60
Manager(s)		3.5	36
Peers		3.9	70
Reports		3.9	65
Self		. 4	na
Innovation/Change		3.9	53
Manager(s)		3.7	33
Peers		4.1	77
Reports		3.8	40
Self		4.1	na
Building Talent		3.8	65
Manager(s)		4	77
Peers		3.7	64
Reports		3.7	57
Self		3.6	na
Leadership/Motivation		3.8	59
Manager(s)		3.9	64
Peers		4.1	82
Reports		3.6	39
Self		4	na
Execution		3.9	59
Manager(s)		4	72
Peers		3.9	64
Reports		3.7	45
Self		4.1	na

Joe Manager

Top Skills Highest rated items by rater group	 Manager(s) Peers Reports Self 	(1 responded) (5 responded) (4 responded)	group average	overall average
From Manager(s)	Poor	Outstanding	ye	ge
			1	
Execution – Develops and tracks performance measures			1 5	4.6
Execution – Helps coordinate work with other departments			5	4.4
Knowledge/Strategic – Has a good business mind; thinks broadly			5	4
Execution – Establishes procedures when necessary			5	4.3
Innovation/Change – Recognizes what already works; avoids unncessary change			5	4.3
From Peers				
Leadership/Motivation – Effectively persuades others in order to build commitment for ideas			4.6	4.2
Innovation/Change – Feels comfortable in a fast- changing environment			4.6	3.7
Knowledge/Strategic – Takes a broad, strategic approach to problem solving and decision making			4.4	4.5
Execution – Establishes procedures when necessary			4.4	4.3
Interpersonal – Listens effectively			4.4	3.8
From Reports				
Execution – Develops and tracks performance measures			4.8	4.6
Execution – Promptly responds to phone calls and requests			4.8	3.9
Innovation/Change – Helps others navigate change that is outside their control			4.5	4
Interpersonal – Earns respect without being overbearing			4.5	3.7
Leadership/Motivation – Articulates the strategy in plain language			4.5	4.5

Joe Manager

Top Development Needs Lowest rated items by rater group	 Manager(s) Peers Reports Self 	(1 responded) (5 responded) (4 responded)	group average	overall averag
	Poor	Outstanding	ge	ge
From Manager(s)				
Execution – Plans effectively; avoids firefighting			2	3.1
Interpersonal – Brings conflicts into the open for resolution			2	3.2
Character – Can be trusted with sensitive information			3	3.8
Innovation/Change – Feels comfortable in a fast- changing environment			3	3.7
Innovation/Change – Adapts to change generated by others			3	3.4
From Peers	, , , ,			
Execution – Demands critical thinking of others			3.2	3.6
Interpersonal – Recognizes the value of people wit different talents and skills	h		3.4	3.8
Character - Willing to take a courageous stand			3.4	3.7
Character – Accepts responsibility for own mistakes			3.4	3.6
Leadership/Motivation – Communicates reasons for changes and decisions			3.4	3.8
From Reports				
Knowledge/Strategic – Understands the technical side of the business			2.5	3.6
Leadership/Motivation – Manages costs without alienating work force			2.8	3.2
Execution – Manages own time effectively			2.8	3.5
Execution – Doesn't skim important details			3	3.6
Leadership/Motivation – Delegates authority; encourages independence			3	3

Manager Disagreements

Items with a difference of at least 1.5 (average score)

ltem	Category	Others	Manager(s)	Difference
Manager underestimates your skills, compared to others				
Plans effectively; avoids firefighting	Execution	3.6	2	1.6
Brings conflicts into the open for resolution	Interpersonal	3.8	2	1.8
Manager overestimates your skills, compared to others				
Recognizes and rewards high performers	Leadership/Motivation	3.2	5	1.8
Self confident	Character	3.4	5	1.6
Provides cross-training and job rotations	Building Talent	3.5	5	1.5
Makes performance review a meaningful experience	Building Talent	3.5	5	1.5

Blind Spots - Self vs. Others

Items with a difference of at least 1.5 (average score)

Item	Category	Others	Self	Difference
Unrecognized skills (self rating lower than others' ratings)				
none				
Overestimated skills (self rating higher than others' ratings)				
Sensitive to satisfaction and morale in the group	Leadership/Motivation	3.5	5	1.5

Written Comments

(Manager's Comments in Boldface.)

Please elaborate on Joe Manager's most positive skills:

• Sample comments...

What should Joe Manager do differently?

• Sample comments...

What are people afraid to tell Joe Manager?

• Sample comments...

The Section below includes comments related to specific items.

Please elaborate on: "Demands critical thinking of others"

• Sample item-specific comment.

lterre	0-1	Poo	Fair	Good	Very Good	Outstanding	average score	percentile
Item	Category	ę	air.	ğ	ğ	βι	re	e
Has a good business mind; thinks broadly	Knowledge/Strategic						_	
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	1	3	1	4	70
Reports	Kanada dan (Otanta di	-	-	-	-	-	-	-
Understands our industry and the market	Knowledge/Strategic							50
Manager(s)		-	-	-	1	-	4	59
Peers		-	-	1	2	2	4.2	78
Reports		-	-	-	-	-	-	-
Understands how the business makes money	Knowledge/Strategic							
Manager(s)		-	-	1	-	-	3	1
Peers		-	-	1	3	1	4	57
Reports		-	-	-	-	-	-	-
Understands budgets and financials	Knowledge/Strategic							
Manager(s)		-	-	-	1	-	4	67
Peers		-	-	1	2	1	4	67
Reports		-	-	-	-	-	-	-
Understands the technical side of the business	Knowledge/Strategic							
Manager(s)		-	-	-	1	-	4	59
Peers		-	-	-	3	2	4.4	89
Reports		-	2	2	-	-	2.5	1
Takes a broad, strategic approach to problem solving and decision making	Knowledge/Strategic							
Manager(s)		-	-	-	1	-	4	80
Peers		-	-	1	1	3	4.4	98
Reports		-	-	<u>.</u>		-	-	-
Considers the long-term impact of decisions made today	Knowledge/Strategic							
Manager(s)		-	-	-	-	1	5	99
Peers		-		2	1	1	3.75	42
Reports		-	-	2	2	-	3.75	16
Eagerly pursues new knowledge, skills, and methods	Character	-	-	2	2	-	3.0	10
Manager(s)		-	-	-	1	-	4	51
Peers				2	1	2	4	51
			-		1	2	3.25	~
Reports	Character	-	-	3		-	3.20	2
Knows own strengths and limitations	Character			4			0	-
Manager(s)		-	-	1	-	-	3	1
Peers		-	-	1	3	1	4	79
Reports		-	-	2	2	-	3.5	21
Personally committed to the strategy	Character							
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	2	2	1	3.8	22
Reports		-	-	-	-	-	-	-
Makes decisions based on business needs rather than personal agenda	Character							
Manager(s)		-	-	-	1	-	4	50
Peers		-	-	2	1	2	4	50
Reports		-	-	1	2	1	4	50
Self confident	Character				-	-		
	Sharaotor	-	-	-	-	1	5	99
Manager(s)								
Manager(s) Peers			-	3	1	1	3.6	11

Item	Category	Poor	Fair	Good	Very Good	Outstanding	average score	percentile
Open to feedback and criticism	Character							
Manager(s)		-	-	-	1	-	4	75
Peers		-	1	-	2	2	4	75
Reports		-	-	2	2	-	3.5	27
Avoids negative politicking and hidden agendas	Character							
Manager(s)		-	-	1	-	-	3	2
Peers		-	-	-	3	2	4.4	92
Reports		-	1	1	2	-	3.25	7
Willing to take a courageous stand	Character							
Manager(s)	0.14.4010.	-	-	-	1	-	4	59
Peers		-	1	2	1	1	3.4	12
Reports		-	-	1	3	-	3.75	36
Trusts others appropriately	Character			-	0		0.70	00
Manager(s)	Character	-	-	1	-	-	3	1
Peers			-	-	4	1	4.2	90
				2	4	1	4.2 3.75	46
Reports	Oleanaatan	-	-	2	1	1	3.75	40
Respected by others	Character						-	
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	1	3	1	4	71
Reports		-	-	1	2	1	4	71
Sincere and straightforward	Character							
Manager(s)		-	-	1	-	-	3	1
Peers		-	-	2	2	1	3.8	35
Reports		-	-	2	2	-	3.5	12
Serves others; avoids selfishness	Character							
Manager(s)		-	-	-	1	-	4	61
Peers		-	-	2	-	3	4.2	78
Reports		-	-	1	1	2	4.25	82
Accepts responsibility for own mistakes	Character							
Manager(s)		-	-	-	1	-	4	64
Peers		-	-	4	-	1	3.4	14
Reports		-	-	2	2	-	3.5	21
Can be trusted with sensitive information	Character							
Manager(s)	Charaotor	-	-	1	-	-	3	1
Peers		-	-	-	3	2	4.4	75
Reports		-		1	2	1	4	31
Avoids bias in attitude or treatment of people	Character			<u> </u>	~		-	01
Manager(s)	Undidulei	-			1	-	4	73
Peers			1	- 1	2	- 1	3.6	34
			1	2		1	3.25	9
Reports	Ole a war a tra w	-	I	2	-	I	3.25	9
Patient when necessary	Character						4	74
Manager(s)		-	-	-	1	-	4	71
Peers		-	-	2	2	1	3.8	53
Reports		1	-	-	2	1	3.5	26
Gives personal attention; is accessible	Interpersonal							
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	-	-	2	2	4.5	91

		Pool	Ţ	Good	Very Good	Outstanding	average score	percentile
Item	Category	ŏŗ	Fair	bo	bq	ng	ore	ile
Resolves conflicts among team members	Interpersonal							
Manager(s)		-	-	-	1	-	4	91
Peers		-	-	2	2	1	3.8	79
Reports		-	-	4	-	-	3	8
Recognizes the value of people with different talents	Interpersonal							
and skills	I							0.4
Manager(s)		-	-	-	1	-	4	64
Peers		-	1	2	1	1	3.4	6
Reports		-	1	-	1	2	4	64
Listens effectively	Interpersonal			<u> </u>				<u> </u>
Manager(s)		-	-	1	-	-	3	1
Peers		-	-	1	1	3	4.4	95
Reports		-	-	1	1	1	4	70
Encourages open dialog	Interpersonal							
Manager(s)		-	-	-	1	-	4	68
Peers		-	-	1	1	3	4.4	93
Reports		-	-	1	1	2	4.25	86
Brings conflicts into the open for resolution	Interpersonal							
Manager(s)		-	1	-	-	-	2	1
Peers		-	-	1	3	1	4	85
Reports		-	-	2	2	-	3.5	30
Adjusts to changes without frustration	Interpersonal							
Manager(s)	l l	-	-	-	1	-	4	83
Peers		-	1	1	1	2	3.8	67
Reports		-	-	1	1	2	4.25	95
Preserves others' self esteem	Interpersonal							
Manager(s)	into poroona.	-	-	-	1	-	4	72
Peers		-	-	1	3	1	4	72
Reports		-	-	3	1	-	3.25	10
Earns respect without being overbearing	Interpersonal						0.20	
Manager(s)	Interpersental	-	-	1	-	-	3	9
Peers		-	1	1	2	1	3.6	45
Reports		-	-	-	2	2	4.5	96
Leads and facilitates process improvement	Innovation/Change				-	-	4.0	00
Manager(s)	innovation/onlange	-	-	-	1	-	4	66
Peers		-	-	2	2	1	3.8	44
Reports		-	-	1	2	1	4	66
	Innovation/Change	-	-		2	1	4	00
Adapts to change generated by others	Innovation/Change	-		4	-		3	1
Manager(s)			-	1		-		
Peers Reports		-	- 1	2	1	2	4	78
Helps others navigate change that is outside their control	Innovation/Change	-	1	2	-	1	3.25	4
Manager(s)		-	-	-	1	-	4	83
Peers		-	-	3	1	1	3.6	39
Reports		-	-	-	2	2	4.5	99
Feels comfortable in a fast-changing environment	Innovation/Change				~	-	4.0	55
Manager(s)	milovation/Onange	-	-	1	-	-	3	1
		-						98
Peers		-	-	-	2	3	4.6	ux

						0	ave	
		P	T	G	Very Good	Outstanding	average score	percentile
Item	Category	Poor	Fair	Good	bod	ing	ore	tile
Recognizes what already works; avoids unncessary	Innovation/Change							
change	innovation, onlange						_	
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	1	3	1	4	73
Reports	lana ana ti ang /Ola ang ang		-	1	3	-	3.75	38
Is not afraid to take risks	Innovation/Change	-	-	1	-	-	3	1
Manager(s) Peers				1	- 2	2	3 4.2	79
		-	-					
Reports	luna anatiana (Ola ana ana	-	1	1	1	1	3.5	14
Actively leads efforts to drive innovation and change	Innovation/Change				1		4	
Manager(s)		-	-	-		-	-	62
Peers		-	-	1 1	1	3	4.4	91
Reports	Duilding Tolent	-	-	I	3	-	3.75	37
Gives me enough feedback	Building Talent	-	-	-		_	4	00
Manager(s) Peers			- 1		1		4 3.6	80 42
		-	1	1	2	1 1	4.25	
Reports	Duilding Talant	-	-	-	3	I	4.25	93
Gives feedback accurately and fairly	Building Talent			4			0	4
Manager(s)		-	-	1	-	-	3	4
Peers		-	-		-	-	-	-
Reports	Duildin a Talant		-	4	-	-	3	4
Makes performance review a meaningful experience	Building Talent					-	-	00
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	-	-	- 1	- 3.5	-
Reports	Duilding Tolent	-	1	1	1	1	3.5	24
Develops a talented team	Building Talent				4		4	84
Manager(s)		-	-	-	1	-	4	
Peers				1	3	1		84
Reports	Duilding Tolent	-	-	-	2	1	4.33	98
Judges the capabilities of people accurately	Building Talent			4			0	0
Manager(s)		-	-	1	-	-	3	3
Peers		-	1 1	1 1	1	2	3.8	68
Reports	Duilding Talant	-	1	- 1	2	-	3.25	13
Keeps talented people challenged	Building Talent				1		4	76
Manager(s)		-	-	-	1	-	4	76
Peers Reports		-	-	- 1	2	- 1	- 4	76
	Duilding Tolent	-	-	1	2	1	4	70
Develops bench strength for the future Manager(s)	Building Talent	-	-	-	-	1	5	99
Peers								
		-	1	1	2	1	3.6	55
Reports	Puilding Talant	-	1	1	1	1	3.5	43
Develops career paths for talented employees	Building Talent	-		-	4	-	Λ	00
Manager(s)			-		1		4	86
Peers		-	-	-	-	-	-	-
Reports	Duilding T-L-1-	-	-	2	-	2	4	86
Knows employee needs for development	Building Talent							
Manager(s)			-	1	-	-	3	6
Peers		-	-	-	-	-	-	-
Reports		-	1	-	2	1	3.75	66

Item	Category	Poo	Fair	Good	Very Good	Outstanding	average score	percentile
Provides cross-training and job rotations	Building Talent	ă.	3	<u>0</u>	<u>0</u>	g	e	Ø
Manager(s)	Duliding Talent	-	-	-	-	1	5	99
Peers		-	-	-	-	-	-	-
Reports				2	2	_	3.5	44
Articulates the strategy in plain language	Leadership/Motivation	-	-	2	2	-	3.5	44
	Leadership/wotivation							
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	-	-	2	2	4.5	94
Helps staff define clear objectives	Leadership/Motivation							
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	1	1	1	1	3.5	27
Regularly reviews objectives with staff	Leadership/Motivation							
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	-	1	3	-	3.75	60
Involves employees in decisions	Leadership/Motivation							
Manager(s)	L	-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	1	2	-	1	3.25	18
Delegates enough work	Leadership/Motivation					-		
Manager(s)	Loudoromp, Motivation	-	-	-	1	-	4	65
Peers		-	-	-	<u> </u>	-	-	-
Reports		-	1	1	-	2	3.75	38
Delegates authority; encourages independence	Leadership/Motivation					2	0.75	00
Manager(s)	Leadership/wotwation			1	-	-	3	1
Peers		-	-	-		-	3	-
Reports			1	2	1	-	3	1
		-	1	2	-	-	3	I
Sets clear deadlines	Leadership/Motivation				-			
Manager(s)		-	-	-	1	-	4	63
Peers		-	-	-	-	-	-	-
Reports		-	-	1	2	1	4	63
Facilitates rather than dominates	Leadership/Motivation							
Manager(s)		-	-	1	-	-	3	6
Peers		-	-	1	3	1	4	80
Reports		-	-	1	2	1	4	80
Manages people according to their unique needs	Leadership/Motivation							
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	-	-	-	-	-
Reports		-	-	1	3	-	3.75	52
Manages costs without alienating work force	Leadership/Motivation							
Manager(s)	•	-	-	-	1	-	4	69
Peers		-	-	-	-	-	-	-
Reports		-	2	1	1	-	2.75	1
Communicates reasons for changes and decisions	Leadership/Motivation							-
	_ougoionp/monvation							=-
Manager(s)		-	-	-	1	-	4	/8
Manager(s) Peers		-	-	- 4	1	-	4 3.4	78 15

Frequency Distributions								
		P	-	G	Very Good	Outstanding	average score	percentile
Item	Category	Pool	Fair	Good	ŏ	ing	ore	tile
Conducts effective meetings	Leadership/Motivation			<u> </u>		<u> </u>		
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	4	1	4.2	89
Reports		-	-	1	2	1	4	76
Helps people develop passion for their work	Leadership/Motivation							
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		1	1	-	1	1	3	11
Recognizes employee contributions and ideas	Leadership/Motivation							
Manager(s)	Leadership/wotivation		-	-		-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	-	3	1	-	3.25	7
	Loodorobin/Mativation	-	-	3	1	-	3.25	/
Sensitive to satisfaction and morale in the group	Leadership/Motivation							
Manager(s)		-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	-	2	2	-	3.5	43
Generates urgency in others	Leadership/Motivation							
Manager(s)		-	-	1	-	-	3	2
Peers		-	-	1	2	2	4.2	92
Reports		-	-	1	3	-	3.75	56
Recognizes and rewards high performers	Leadership/Motivation							
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	-	-	-	-	-
Reports		-	1	2	-	1	3.25	14
Provides a positive example; "walks the talk"	Leadership/Motivation							
Manager(s)	•	-	-	-	1	-	4	68
Peers		-	-	1	3	1	4	68
Reports		-	-	-	2	2	4.5	94
Creates an atmosphere that inspires others to achieve at a higher level	Leadership/Motivation							
Manager(s)		-	-	1	-	-	3	9
Peers		-	-	1	2	2	4.2	91
Reports		-	-	4	-	-	3	9
Tolerates honest mistakes as learning experiences	Leadership/Motivation							
Manager(s)		-	-	-	1	-	4	60
Peers		-	-	-	-	-	-	-
Reports		-	2	-	1	1	3.25	5
Makes a compelling case for his/her point of view	Leadership/Motivation		-		•		0.20	
Manager(s)	Leadership/wotivation	-	-	-	1	-	4	70
Peers				1	3	- 1	4	70
Reports		-	- 1	1	-	2	4 3.75	42
		-	1	1	-	2	3.75	42
Effectively persuades others in order to build commitment for ideas	Leadership/Motivation							
Manager(s)		-	-	-	1	-	4	83
Peers		-	-	-	2	3	4.6	99
Reports		-	-	1	2	1	4	83
Communicates an inspiring vision	Leadership/Motivation							
							-	~~~
Manager(s)		-	-	-	-	1	5	99
		-	-	-	-	1 -	5	- 99

Frequency Distributions								
Item	Category	Poo	Faii	Good	Very Good	Outstanding	average score	percentile
Timely with meetings and appointments	Execution			<u>u</u>	<u>u</u>	G	Ø	(D
Manager(s)		-	-	-	1	-	4	67
Peers		-	-	1	1	3	4.4	93
Reports		-	-	2	2	-	3.5	21
Manages own time effectively	Execution							
Manager(s)		-	-	-	1	-	4	72
Peers		-	-	2	2	1	3.8	55
Reports		-	2	1	1	-	2.75	1
Remains focused, even under pressure	Execution							
Manager(s)		-	-	-	1	-	4	63
Peers		-	-	2	1	2	4	63
Reports		-	-	1	2	1	4	63
Has the ability to handle increasing levels of complexity	Execution							
Manager(s)		-	-	-	1	-	4	71
Peers		-	-	1	3	1	4	71
Reports		-	-	-	-	-	-	-
Helps staff reduce obstacles and uncertainty	Execution							
Manager(s)	2/000000	-	-	-	1	-	4	79
Peers		-	-	-		-	-	-
Reports		-	1	2	1	-	3	5
Coordinates work effectively among staff	Execution		-		-			-
Manager(s)	2/000000	-	-	-	-	-	-	-
Peers		-	-	-	-	-	-	-
Reports		-	1	-	3	-	3.5	27
Holds people accountable	Execution							
Manager(s)		-	-	1	-	-	3	3
Peers		-	-	1	3	1	4	77
Reports		-	-	2	2	-	3.5	28
Develops and tracks performance measures	Execution							
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	1	3	1	4	78
Reports		-	-	-	1	3	4.75	99
Takes action with non-performers	Execution							
Manager(s)		-	-	-	1	-	4	85
Peers		-	-	2	1	2	4	85
Reports		-	-	1	3	-	3.75	68
Plans effectively; avoids firefighting	Execution							
Manager(s)		-	1	-	-	-	2	1
Peers		-	-	4	-	1	3.4	25
Reports		-	-	2	1	1	3.75	61
Demands critical thinking of others	Execution							
Manager(s)		-	-	-	1	-	4	74
Peers		-	2	-	3	-	3.2	3
Reports		-	-	2	2	-	3.5	17
Doesn't bog down in irrelevant details	Execution							
Manager(s)		-	-	-	-	1	5	99
Peers		-	1	1	2	1	3.6	33
Reports		-	-	2	1	1	3.75	52

Item	Category	Poor	Fair	Good	Very Good	Outstanding	average score	percentile
Doesn't skim important details	Execution	•				_		
Manager(s)		-	-	-	1	-	4	76
Peers		-	1	-	3	1	3.8	50
Reports		-	1	2	1	-	3	1
Continually simplifies; doesn't overcomplicate	Execution							
Manager(s)		-	-	-	1	-	4	84
Peers		-	-	2	1	2	4	84
Reports		-	-	1	2	1	4	84
Focuses on important tasks	Execution							
Manager(s)		-	-	1	-	-	3	1
Peers		-	-	1	2	2	4.2	89
Reports		-	-	2	1	1	3.75	41
Makes timely decisions	Execution							
Manager(s)		-	-	-	1	-	4	77
Peers		-	-	2	1	2	4	77
Reports		-	1	-	2	1	3.75	52
Acts on real problems and their root causes	Execution							
Manager(s)		-	-	-	1	-	4	74
Peers		-	1	2	-	2	3.6	34
Reports		-	-	2	1	1	3.75	49
Strongly results-oriented	Execution							
Manager(s)		-	-	-	1	-	4	55
Peers		-	1	-	3	1	3.8	36
Reports		-	-	1	2	1	4	55
Follows through on commitments	Execution							
Manager(s)		-	-	-	1	-	4	67
Peers		-	-	2	1	2	4	67
Reports		-	-	1	1	2	4.25	86
Develops and implements effective cost controls	Execution							
Manager(s)		-	-	-	-	1	5	99
Peers		-	1	1	1	2	3.8	39
Reports		-	-	-	4	-	4	62
Helps coordinate work with other departments	Execution							
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	-	3	2	4.4	93
Reports		-	-	2	1	1	3.75	44
Promptly responds to phone calls and requests	Execution							
Manager(s)		-	-	1	-	-	3	1
Peers		-	-	2	2	1	3.8	42
Reports		-	-	-	1	3	4.75	99
Establishes procedures when necessary	Execution					-	-	
Manager(s)		-	-	-	-	1	5	99
Peers		-	-	1	1	3	4.4	96
Reports		-	1	1	1	1	3.5	11